

# CARGO / TRANSIT CLAIM FORM



**The Issue of this Form is not an Admission of Liability by Insurer**

**Policy # :**

**Claim # :**

Please complete and return this claim form as soon as possible, so that your claim will receive prompt consideration by the Insurers.

## THE INSURED

Surname \_\_\_\_\_ Other Names \_\_\_\_\_ Mr, Mrs, Miss, Ms

Address \_\_\_\_\_

Post Code \_\_\_\_\_

Occupation \_\_\_\_\_

Phone Private \_\_\_\_\_ Business \_\_\_\_\_

Fax No. \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_ Contact Name \_\_\_\_\_

### Are you registered for GST?

No  Yes  >What is your ABN?

	:		:		:		:		:		:		:		:		:		:
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Have you claimed an input tax credit on the GST amount applicable to this policy?

No  Yes  >Is the amount claimed less than 100% No  Yes  >Specify amount

Of the GST applicable to the premium? claimed:  %

Are you entitled to claim an input tax credit for the repairs or replacement of the vehicle?

No  Yes  >Is the amount claimable No  Yes  >Specify amount

less than 100% claimed:  %

## PARTICULARS OF SHIPMENT

Vessel / Air / Vehicle \_\_\_\_\_ Voy. No. / Flight No. \_\_\_\_\_

Despatched From \_\_\_\_\_ Arrival At. \_\_\_\_\_

Arrival Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**DETAILS OF LOSS / DAMAGE**

Nature of the claim    Pilferage    Short landed    Damage

Give brief description of circumstances of loss or damage \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

(Attach additional pages as required)

<b>List &amp; Describe Items Claimed For</b>	<b>Type of Loss or Damage</b>	<b>Invoice Value</b>
(Claim will be adjusted on Insured Values)	<b>Total</b>	<b>\$</b>

The following must be attached:

1. Original Suppliers Invoice
2. Negotiable Copy Bill of Landing / Airway Bill
3. Wharf Delivery Docket
4. Any other Evidence of Loss or Damage
5. Original Insurance Certificate

Has a claim been lodged on the ship or other carrier? \_\_\_\_\_

If so, attach a copy, and reply if available.

**To avoid unnecessary delay in processing your claim, it is important that you attach documentation to support :**

- **ownership of all property claimed, eg. Original invoices, owners manuals, photos, receipts, etc...**
- **the repair / replacement of your loss. Eg. Original invoices, receipts, etc... by trade suppliers / repairers – itemising the precise nature of their quotation or work under taken eg. Size, model, type, age, hours, cost of labour, parts, prices...**

## **PRIVACY**

The Privacy Act 1988 requires us to tell you that we as broker and the insurer collect your personal and sensitive information in order to calculate your loss and entitlements, determine the insurer's liability, compile data and handle claims.

When handling claims we and the insurer may have to disclose your personal and other information to third parties such as other insurers, reinsurers, loss adjusters, external claims data collectors, investigators and agents, or other parties as required by law.

Where you give us information about other persons you must have their consent to this and provide it on their behalf. If not, you must tell us.

You have the right to seek access to your personal information and to correct it at any time. Please contact us to advise if any changes are required.

## **DISPUTE RESOLUTION**

Disputes are not an everyday occurrence. However insurers provide an internal dispute resolution process should any dispute arise. Please feel free to ask for details.

If you are not satisfied with the outcome of that process, we will advise you how to contact the insurance industry's external independent complaints scheme (subject to eligibility).

## **DECLARATION**

I/We the insured do solemnly and sincerely declare that I/We have complied with the conditions and warranties (if any) of the policy and in no matter deliberately caused the said loss or damage or sought unjustly to benefit thereby by any fraud or misrepresentation and that the information shown on the form is true and the I/We have not concealed any information relating to this claim. I/We understand that this claim may be refused if the information is untrue, inaccurate or concealed.

Further it is understood and agreed that if any property claimed for is subsequently recovered in an undamaged condition I/We will immediately refund the company any sum which may have been paid to me/us in respect to such property. In the event of any property being recovered in damaged condition I/We will immediately hand the same over to the company for disposal as may be agreed.

I/We acknowledge that I/we have read and understood the Privacy Act information referred to above and consent to the collection, storage, use and disclosure of personal and sensitive information of all persons affected by this claim.

I/We acknowledge that if I/We do not agree to the collection of this personal and sensitive information, then the broker and the insurer will be unable to process my/our claim.

Insured's Signature \_\_\_\_\_ Date \_\_\_\_\_